



# INNSBROOK HOME MONITORING

*Total Protection, Around the Clock — With Onsite Security You Can Count On*

## Benefits of Innsbrook Home Monitoring

### 24/7 Onsite Security Staff

Trained professionals actively monitoring your property in real time. Immediate response when seconds matter most.

### Fire and Carbon Monoxide Monitoring

Rapid detection and immediate escalation to protect lives and property.

### Temperature Monitoring

On site staff is notified if conditions become too hot or cold, helping prevent costly damage to equipment, property, or pipes.

### Flood Sensors

Stop damage before it spreads with early alerts and quick intervention.

### Grinder Pump Monitoring

Prevent costly backups with continuous system oversight.

### Intrusion Detection

Advanced intrusion sensors with instant action from onsite personnel.

### Glass Break Detection

Detects the sound of shattering glass from any cause—forced entry or impact from objects like hail, tree branches, rocks, or golf balls—with immediate response from onsite security

### Power Outage Monitoring

Power loss alerts will appear in your alarm history, no more worrying about spoiled items in the refrigerator or freezer from a power loss!

## Available Packages

### Innsbrook Home Monitoring \$29.00 per month

- 24/7 Monitoring for Fire, Panic buttons, Carbon Monoxide, Temperature (High and Low), Grinder Pump and Flooding
- Monitoring for Door openings, Window openings, Motion Detection, and Glass break (When the system is in an armed state)
- Innsbrook Security can be automatically dispatched in the event of any alarms
- An available web page to see the status and history of your alarm

### Innsbrook Home Monitoring Advanced \$49.00 per month

- All of the features included in Innsbrook Home Monitoring **PLUS**
- Phone app to check the status of you alarm
  - Remote arming and disarming of your system through a mobile app or web page
  - Integration of supported door locks, lights, light switches, outlets, garage door openers, thermostats, water valves, and irrigation
  - Add/Remove/Enable/Disable user codes from the mobile app or web page
  - Push notifications sent to your mobile device
  - Automatically shut off the water valve if a flood is detected (Requires additional hardware)

## Available Extras

### Battery Maintenance \$100 per year

Low batteries will be proactively replaced in all sensors that are being monitored, including: wireless sensors, smoke detectors, door locks, and panic buttons.

There are no additional charges, which will avoid the service charge fee, labor, and necessary materials fees.

### Video Packages

**Home Monitoring Advanced is required**  
(All prices are per month)

### Single Doorbell - \$2.50

Adds the stream from a compatible doorbell camera to the mobile app and website (Includes 400 clips)

### 4 Cameras - \$6.00

Adds the stream from 4 compatible cameras (including doorbells) to the mobile app. Features video analytics to customize when you are alerted and when video is recorded. (Includes 3,000 clips)

### Video Expansion - \$4.00

Expands the available cameras by 4 and add an additional 5,000 clips.



## Innsbrook

For more details, speak with one of our Innsbrook Experts or contact us at  
636-742-1029 | [homemonitoring@innsbrook-resort.com](mailto:homemonitoring@innsbrook-resort.com)



## How to Get Started

### 1. Schedule a free, no obligation site survey

Call (636) 742-1029 or email [homemonitoring@innsbrook-resort.com](mailto:homemonitoring@innsbrook-resort.com) to schedule a site survey. A technician will visit and go over your specific requirements, the type of equipment that will be installed, as well as the location of all equipment.

### 2. Review and approve the quote

Shortly after the site survey is completed you will receive your quote. Once the quote is approved the installation will be scheduled.

### 3. The system is installed

Our technician will install and configure the alarm panel, radio to transmit the signals, keypads, and all sensors.

### 4. The system is activated and tested

Our technician will add your new account to our monitoring software and perform a full test of the system to verify all sensors and keypads are functioning properly.

### 5. Request your Certificate of Monitoring

Visit the owners portal or email [homemonitoring@innsbrook-resort.com](mailto:homemonitoring@innsbrook-resort.com) to request your certification of monitoring to provide to your insurance carrier.

## Frequent Questions

### What is the cost of the system?

A site survey to go over your specific needs is always free! No two systems have the same requirements so the pricing will be specific to your property

### How do I get help with my system?

Call (636) 742-1029 or email [homemonitoring@innsbrook-resort.com](mailto:homemonitoring@innsbrook-resort.com)

### How do I upgrade to Advanced?

Call (636) 742-1029 or email [homemonitoring@innsbrook-resort.com](mailto:homemonitoring@innsbrook-resort.com) to request the upgrade (There is a one-time hardware cost for an additional module)

### What devices are compatible with Advanced?

A list of compatible devices can be found at: <https://www.alarm.com/hardware>

### How do I pay for the system and monitoring?

The install and subscription will be billed to your member account

### Is there a Warranty?

There is a 1 year warranty on parts and labor, starting from the date of installation



# Innsbrook

For more details, speak with one of our Innsbrook Experts or contact us at  
636-742-1029 | [homemonitoring@innsbrook-resort.com](mailto:homemonitoring@innsbrook-resort.com)