



Banquet Service Staff

Overview

We are looking for professional Wait Staff to serve meals and drinks with over the top customer service. Ultimately, you should be able to ensure customer satisfaction and maintain our establishment's reputation.

Responsibilities

- Show customers to their seats and present our variety of menu options
- Advise on the best food and drink choices for each customer and answer questions
- Take orders and deliver them to the table timely and accurately
- Attend to the tables and guarantee compliance to cleanliness standards
- Check the quality of any and all plates being served and resolve any issues
- Deliver checks and accept payment
- Work with other staff members as a team
- Work diligently to achieve an outstanding quality of customer service
- Willing to learn and ability to understand the POS system with guidance and assistance from manager

Requirements

- Proven work experience as a server, wait staff member
- Ability to build relationships with colleagues and customers and ensure mutual satisfaction
- Customer-oriented and planning skills
- Working knowledge of cash register and POS system
- Outstanding people skills
- Patient and friendly with experience in problem solving
- Maintain a professional appearance (proper uniform, appear neat and clean)
- High school diploma; food safety training preferred